



Newsletter

IMPORTANT INFORMATION!

CONTACT NUMBER CHANGE

We cannot get a good mobile phone signal at our clubs at St Johns the Baptist Primary or Netley Abbey Junior School, therefore we have swapped phone numbers, please make a note of these new numbers:

Netley Abbey– 07584252919 St Johns the Baptist - 07886654135

The numbers for Hamble Primary and Bishops Waltham remain unchanged.

Hamble Primary– 07709066299 Bishops Waltham-07882296425



SNOW?????

Unfortunately we are given no option other than to close the clubs if the schools are closed, therefore please assume that Creative Kidz will be closed if your school is closed due to adverse weather conditions. Updates will be placed on our website:

www.creativekidz.org.uk

Fingers crossed that it doesn't happen!

Regarding fees, the following statement is taken from our registration form:

Liability:

“Creative Kidz accepts no responsibility for losses or additional expenses in the event of cancellation or change due to strikes, school closure, disasters, war or the threat of war, acts of terrorism, weather, sickness or any event outside the control of the company.”

All normal fees will apply!

MEDICATION

If your child has asthma we must have **exclusive use** of an inhaler for the child whilst they are attending Creative Kidz.

Please send in any inhalers/spacers, which must be named and showing a valid from and expiry date together with a completed medication consent form. These must be replaced once expired; this is the responsibility of parents' carers.

Under no circumstances are our staff able to administer any medication without a valid medication consent form!

We reserve the right to send a child home if they present any signs of illness.

See Health, Sickness and Medication Policy!



ABSENCE REPORTING

This is still a huge problem and takes up at least the first 15 minutes of the session.

Our policy is to work our way through the missing children alphabetically, and the main concern is that given the amount of children that we need to chase up, if the last child on the list was actually missing, valuable time is lost!

For this reason from January 1st 2011, every unreported absence shall be recorded and we will introduce a fine of £2 which will be charged for each occurrence.

This scheme has been introduced as a deterrent, a collection box will be placed on the desk, and all proceeds will be donated to the charity “Missing People”.

You can report an absence at any time by leaving a voicemail or text on the club mobile numbers, the phone messages are checked at the beginning of every session.

Please do not call the office (02380455603), the schools or e-mail absence reports as this presents a risk that the message won't get through in time.

WEBSITE

Our website is packed full of useful information including our policies and procedures and newsletters, please take a look. www.creativekidz.org.uk

CHRISTMAS PARTIES



Each club will hold a Christmas parties throughout the last week of term 13th to 17th Dec 2010.

This will involve music, fun, and games.

We shall supply the usual sandwiches/wraps/crackers and fruit/veg and in addition there will be other party snacks.

All dietary needs will be catered for.

DONATIONS

Please send in and old hats, scarves or gloves that you no longer use, these will be used for games we have planned. Many thanks ☺

OUTSTANDING FEES

Can all parents please make sure that payments are made by the 1st of every month?

We have a large amount of outstanding fees carried over every month and this is becoming a huge issue!

OUTSTANDING FEES FOR NOVEMBER

HAMBLE = £1282.05

NETLEY ABBEY =£1126.80

BISHOPS WALTHAM =£768.00

ST JOHNS-£458.40

TOTAL =£3635.25

This is an increase of £375.15 on October!!

This is having a huge impact on the activities we are able to provide for your children!

Please make sure you pay your invoices on time! Any outstanding invoice will incur a £5 late payment administration charge.

If these figures continue to rise we may have to increase the administration charge.

Thank you to all customers who do pay on time, your efforts are much appreciated! ☺

AFTER SCHOOL ACTIVITIES

If your child starts a new club please inform us in advance!

This will save a lot of chasing about and possible missing child reports! Additionally please let your club supervisor know as soon as possible if your child no longer attends an after school club, every second counts!

INCREASE IN AFTER SCHOOL CLUB FEES

Our goal at Creative Kidz is to ensure that families will always have the best out of school childcare options available. We focus on meeting and exceeding the needs of our clients and strive to provide the highest level of quality and customer service.

We have avoided raising our prices as long as possible, but unfortunately the increase in costs incurred by the club has meant that effective Jan 1st 2011, the cost of breakfast and after school club sessions will rise.

The cost of a packed meal and breakfast during holiday club will also rise.

Our fees are in line with other local out of school provisions, and still represent value for money.

We will continue to include the cost of daily snacks and drinks.

See attached Opening times and Fees schedule for details.